

Guildhall Gainsborough
Lincolnshire DN21 2NA

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AGENDA

This meeting will be webcast live and the video archive published on our website

Regulatory Committee

Thursday, 14th September, 2023 at 6.30 pm

Council Chamber - The Guildhall, Marshall's Yard, Gainsborough, DN21 2NA

Members:

Councillor Jim Snee (Chairman)
Councillor Mrs Mandy Snee (Vice-Chairman)
Councillor Eve Bennett
Councillor Trevor Bridgwood
Councillor Karen Carless
Councillor Liz Clews
Councillor David Dobbie
Councillor Mrs Angela Lawrence
Councillor Paul Lee
Councillor Maureen Palmer
Councillor Roger Pilgrim

1. Apologies for Absence

2. Public Participation

Up to 15 minutes are allowed for public participation. Participants are restricted to 3 minutes each.

3. Declarations of Interest

Members may make declarations of Interest at this point or may make them at any point in the meeting

4. Minutes of Previous meetings

(PAGES 3 - 7)

To confirm and sign as a correct record the Minutes of the Meeting of the Regulatory Committee held on Thursday 15 June 2023.

5. Public Reports for approval

- a) Abandoned Shopping Trolleys - Schedule 4: Future (PAGES 8 - 24)
Scheme Recommendation

6. Workplan

(PAGE 25)

Ian Knowles
Head of Paid Service
The Guildhall
Gainsborough

Wednesday, 6 September 2023

WEST LINDSEY DISTRICT COUNCIL

MINUTES of the Meeting of the Regulatory Committee held in the Council Chamber - The Guildhall, Marshall's Yard, Gainsborough, DN21 2NA on 15 June 2023 commencing at 6.30 pm.

Present: Councillor Jim Snee (Chairman)
Councillor Mrs Mandy Snee (Vice-Chairman)

Councillor Eve Bennett
Councillor Stephen Bunney
Councillor Karen Carless
Councillor Liz Clews
Councillor Paul Lee
Councillor Maureen Palmer
Councillor Roger Pilgrim

In Attendance:	
Andy Gray	Housing & Environmental Enforcement Manager
Kimble Enderby	Senior Licensing and Community Safety Officer
Katie Storr	Democratic Services & Elections Team Manager
Andrew Warnes	Democratic and Civic Officer

Apologies: Councillor David Dobbie
Councillor Mrs Angela Lawrence

Membership: Councillor Stephen Bunney substituting for Councillor David Dobbie.

1 PUBLIC PARTICIPATION

There was no public participation.

2 DECLARATIONS OF INTEREST

There were no declarations of interest at this point in the meeting.

3 MINUTES OF PREVIOUS MEETINGS

RESOLVED that the Minutes of the Meeting of the Regulatory Committee held on Thursday, 22 September 2022 be confirmed and signed as an accurate record.

4 MATTERS ARISING SCHEDULE

In the absence of any further questions, the report was taken as read and with no requirement for a vote, the Matters Arising were **DULY NOTED**.

5 SCHEDULE 4 - ABANDONED SHOPPING TROLLEYS: REVIEW AND CONSULTATION

Members gave consideration to a report which provided a review of the Schedule 4 scheme to-date and proposed consultation on the Scheme's future continuation.

The Council had agreed to implement the Scheme using its powers under the Environmental Protection Act 1990 and it had come into effect in August 2018 for the Gainsborough area. The scheme had been introduced to combat the persistent issue of abandoned shopping trolleys, which at the time were being collected at a rate of 30 per week.

The issue of abandoned shopping trolleys was still present in Gainsborough and the collection rates were now averaging 12 - 13 per week. The first quarter of 2023 had seen the number fall below an average of 10 per week, a reduction of 62% since the implementation of the Scheme.

The report set out the rationale for the Scheme continuing and the consultation process was a statutory obligation on the Authority if they wished to continue, amend or cease the Scheme. The dates and purpose of the Consultation were set out within the report.

Debate ensued, and in response to a query about the type of supermarkets this would apply to, Members learned that the Scheme applied to the larger supermarkets and was not applicable to smaller convenience stores nor more general stores that had trolleys.

Having been proposed and seconded, on taking the vote, it was unanimously

RESOLVED that:-

- a) the progress of the scheme to date be noted;
- b) the proposals for consultation to take place for a 4 week period commencing Friday 23rd June 2023 be approved; and
- c) a further report be brought back to Regulatory Committee in September 2023 to provide the outcome of the consultation and recommend a course of action for the scheme's future.

6 FOOD, HEALTH AND SAFETY WORK PLAN 23/24

Members gave consideration to the Food, Health and Safety Work Plan 2023/24. The Council was required to produce and approve a Work Plan that was in line with the Food Standards Agency (FSA) Framework Agreement and the Statement of Commitment, agreed nationally, between Local Authority Representatives and the Health and Safety Executive.

The Committee therefore considered such a Plan, which covered all work undertaken within the Housing and Environmental Enforcement work area, relating to Food and Health and Safety. The Plan's purpose was to set out how the Council delivered its official controls and fulfilled its duties under Food, Health and Safety, Public Health and Drinking Water legislation.

The Plan before Members also reflected the work conducted over the past municipal year. In terms of inspections, the Authority completed over 90% and the last year signified the end of a challenging period, particularly due to the Covid pandemic, requiring redeployment and temporary resourcing. Section 3 detailed the demand on the Service over the last 4 years and Section 4 detailed the approach which had been taken to inspections during 22/23. It was anticipated that when accounting for both routine planned and unplanned inspections between 274 and 296 food hygiene inspections would be required in the current financial year.

Section 5 of the report highlighted that additional resources may be needed to ensure that the Council's food hygiene requirements were met, along with its health and safety requirements with Section 7 setting out the actions to be taken to address this. Members were advised that an update report on progress against the Plan and its targets would be provided to the Committee at its December 2023.

Without any other comment, having been proposed and seconded, upon taking the vote, it was unanimously

RESOLVED that: -

- a) the Food, Health and Safety Work Plan as detailed at Appendix 1, be approved.
- b) the commencement of a T24 Internal Review of the Food, Health and Safety work area in May 2023, as set out in section 7, be noted.
- c) an update on progress against the plan be brought to Regulatory Committee at its December 2023 meeting.

7 DISTRICT WIDE DOG FOULING PSPO

Members gave consideration to the District Wide Dog Fouling Public Space Protection Order (PSPO).

In June 2020 the Council designated its "Dog Fouling Public Space Protection Order", which was in place until the 5th of June 2023. This PSPO focused on dog fouling and disposal and applied across the whole district. It also included a provision for individuals to carry and have available a means to remove dog fouling.

The impact of dog fouling on both the natural environment and on public health was well known. It was essential for the Council to promote responsible dog ownership and to ensure that where this is not the case there was provision, in law, for addressing it. Members

learned that part of the PSPO prior to this report required a consultation period, which had resulted in a wide array of support for an extension of the Order.

The PSPO gave the Authority the power to issue fixed penalty notices and the report proposed that the existing PSPO be extended for an additional three years, with a general acceptance to carry on with ongoing action.

Debate ensued, and Members were appreciative of retaining the existing PSPO. In response to a set of queries on replacing the signage as a deterrent, officers explained that the Authority was happy to provide those replacements. Members also expressed desire for greater collaboration between the Authority and Parish Councils on this matter.

With no further discussion, having been proposed and seconded, upon taking the vote, it was unanimously

RESOLVED that the Dog Fouling PSPO be extended for a three-year period from 6th June 2023 to 5th June 2026.

8 PAVEMENT LICENSES

Members gave consideration to the Pavement Licenses report, which proposed revisions to the powers sub-delegated to Lincolnshire County Council in respect of Pavement Licensing.

In September 2022, the Regulatory Committee had agreed to delegate the District Councils function under the Business and Planning Act 2020 for “Pavement Licenses” to Lincolnshire County Council for a further 12 months up until the 30 September 2023. The Committee had also agreed to delegate the same function until 30th September 2024, subject to the provisions remaining in place. The licenses ran annually, with many businesses taking them out during Covid. It was the Authority’s role to ensure the relevant stakeholders were aware, consult, and report to the Lincolnshire County Council.

Prior to this Act pavement licences (also known as “street café licences” and “tables and chairs licences”) which allowed businesses such as cafes, restaurants and bars to place furniture on the highway were determined by Lincolnshire County Council (LCC) under the Highways Act 1980.

Since September 2022, the Government had been seeking approval for the Levelling-Up and Regeneration Bill (The Bill), which would now include the provisions for Pavement Licenses and would allow the Licensing Authority to charge a fee for the service. As such this required an amendment to the delegation in place

Members heard of the two options available, which were to either continue with, and amend the sub-delegation to enable the charging of fees as per the Bill, or to cease the sub-delegation and deliver the service in house. Members noted the number of licences were small, whilst the cost of introducing a new service could be considerable. As such it was being recommended that the delegation be amended to allow continued delivery by the County Council. Assurance was offered that the Committee would continue to have the ability to review this arrangement at least annually.

With no further comment, having been proposed and seconded, upon taking the vote, it was unanimously

RESOLVED that: -

- a) the Districts Council's function in relation to "Pavement Licenses" under the Business and Planning Act 2020 and subsequently the Levelling Up and Regeneration Bill be delegated to Lincolnshire County Council until September 2024;
- b) Lincolnshire County Council be permitted to set and charge a fee of up to £500 for a new licence and £350 for a renewal under the delegation granted above until September 2024; and
- c) a summary of the delegation relating to Pavement Licenses be presented to Regulatory Committee annually and any further delegations considered within these reports.

The meeting concluded at 7.00 pm.

Chairman

Agenda Item 5a



Regulatory Committee

14th September 2023

Subject: Abandoned Shopping Trolleys - Future Scheme Recommendations

Report by:	Director – Change Management, ICT & Regulatory Services
Contact Officer:	Andy Gray Housing and Enforcement Manager andy.gray@west-lindsey.gov.uk
Purpose / Summary:	To provide the results of the schedule 4 scheme consultation and propose the continuation of the scheme.

RECOMMENDATION(S):

Committee are asked to:

- a) Note the results of the consultation carried out between 23rd June 2023 and 21st July 2023.
- b) Agree that the Environmental Protection Act 1990, Schedule 4 scheme relating to abandoned shopping trolleys in Gainsborough is continued and that the charges remain as shown in the schedule in appendix 1.
- c) Agree that Officers, in conjunction with the Chair of the Committee engage with the supermarkets in the area that are responsible for the largest volume of abandoned trolleys to ensure that they are aware of the outcome of the consultation and are taking steps to reduce the impact locally.
- d) Agree that the scheme is reviewed again by committee in 5 years' time, during 2028 and that an annual update is provided to Chairs Brief from 2024 onwards.

IMPLICATIONS

Legal:

The Council adopted this schedule at a meeting of the Prosperous Communities Committee on the 1st of May 2018 and it came into effect on the 17th August 2018.

The provision for adopting this schedule is provided with the Environmental Protection Act 1990, schedule 4.

The legal requirements as stated in the Act have been complied with. Previous legal challenges in other areas of the country have not been upheld.

Financial:

The main income from this scheme is in the form of charging for each trolley recovered, claimed and paid for, and returned to store. The full charging schedule for the scheme is shown in appendix 1.

The table below details the income received in the last 5 years.

Financial Year	Income Collected
2018/19	£13,875
2019/20	£29,025
2020/21	£51,525
2021/22	£68,505
2022/23	£42,600
Total	£205,530

This income has supported the Street Cleansing service costs for collecting these trolleys. A budget of £18.7k has been built into the Street Cleansing budget for each year. If this scheme was to be discontinued this would create an ongoing pressure of £18.7k pa on the Street Cleansing Service budget.

FIN Ref : FIN/53/24/SSc/RG

Staffing :

This function is delivered as part of the Council's ongoing street cleansing operation. Reporting of abandoned shopping trolleys is undertaken by both the street cleansing and enforcement teams.

Equality and Diversity including Human Rights :

None noted

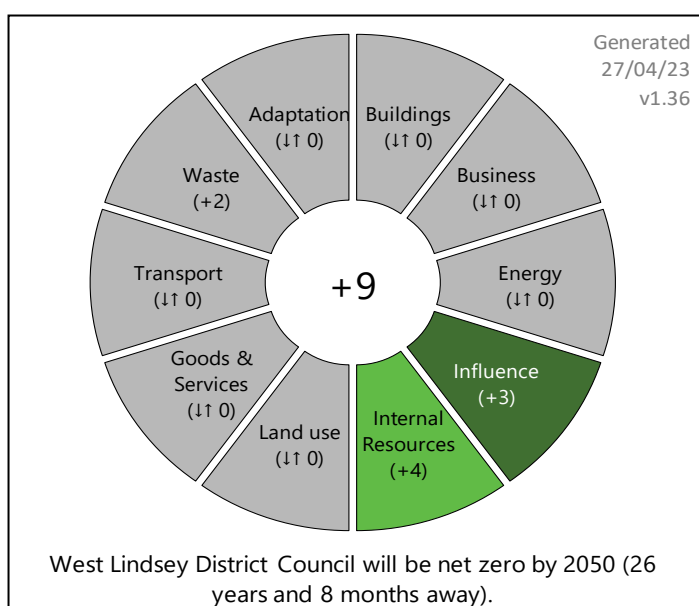
Data Protection Implications :

None noted.

Climate Related Risks and Opportunities :

The clearance and return of the trolleys help to ensure that they can be reused for the intended purpose and reduces the volume that may otherwise end up as general waste for landfill.

The CESIA wheel below indicates that the scheme is having a positive impact on the climate for the Council. It is bringing in additional income for the Council, whilst at the same time ensuring that an environmental issue is addressed.



Section 17 Crime and Disorder Considerations :

Prior to the scheme, trolleys presented a general concern in regard to their volume and their use for activities that constituted anti-social behaviour. The collection of trolleys seeks to reduce this impact.

Health Implications:

Ensuring that the street scene is clear of trolleys contributes to the enhancement of the space within the area, which in turn helps it to be an aesthetically better place to be. Likewise, the collection of any abandoned trolleys is done in turn with other waste collection, which also contributes to this.

Title and Location of any Background Papers used in the preparation of this report:

Schedule 4 Adoption – Initial report and decision.

<https://democracy.west-lindsey.gov.uk/ieListDocuments.aspx?CId=176&MId=1736&Ver=4>

Schedule 4 Review Report 2023:

<https://democracy.west-lindsey.gov.uk/ieListDocuments.aspx?CId=262&MId=3438&Ver=4>

Risk Assessment:

Impact on resources: prior to the scheme this activity was undertaken using the Council's existing resources. The scheme seeks to reduce this risk by recovering the cost of the activity.

Call in and Urgency:

Is the decision one which Rule 14.7 of the Scrutiny Procedure Rules apply?

i.e. is the report exempt from being called in due to urgency (in consultation with C&I chairman)

Yes

☐

No

☐

Key Decision:

A matter which affects two or more wards, or has significant financial implications

Yes

☐

No

☒

1 Introduction

- 1.1 The Council has agreed to implement this scheme using its powers under the Environmental Protection Act 1990 and it came into effect in August 2018 for the Gainsborough area.
- 1.2 The scheme was introduced to combat the persistent issue of abandoned shopping trolleys, which at the time were being collected at a rate of 30 per week.
- 1.3 The scheme is operated and managed by the Street Cleansing Team with support from Enforcement Officers.

2 Scope of the Scheme

- 2.1 The scheme seeks to make supermarkets more accountable and responsible for the trolleys that leave their premises and in turn provides a mechanism for the Council to charge for their recovery and return. Appendix 1 sets out the charging schedule.
- 2.2 The scheme does not provide a solution that resolves the issue of abandoned shopping trolleys, it provides a mechanism to recover the cost of clearing them, which in turn, should encourage supermarkets to take more steps to reduce the issue occurring.
- 2.3 Prior to the scheme being introduced the Council were collecting the trolleys and either storing or returning them at its own cost.

3 Governance

- 3.1 Under the legislation, the Local Authority has an obligation to consult about the operation of Schedule 4 and “to consult with the persons or representatives of persons who appear to the authority to be persons who will be affected by its application”.
- 3.2 This consultation has now been completed and the results included within this report.

4 Consultation Outcome

- 4.1 The Council undertook consultation on the matter between the 23rd of June and 21st of July 2023. The consultation was done via an online survey and was publicised via the Council's social media. Promoted with all Councillors and local supermarkets were also contacted directly and given an opportunity to respond to the Council.
- 4.2 There was a significant degree of media interest in the consultation with both the written and tv media running articles on the story during the consultation.
- 4.3 The main results of the survey are shown below, and a copy of the overall results are shown in appendix 2.

- 132 responses were received.
 - 95% of these responses were from residents.
 - 75% of respondents believed abandoned shopping trolleys are an issue in Gainsborough.
 - 87% of respondents believed that the Council should continue the Schedule 4 scheme.
 - 62% of respondents agreed with the proposed charges. 22% believed they should be higher.
- 4.4 There was only one response to the survey sent directly to supermarkets. The responder was unsure if it was an issue, however they did support the scheme and the proposed charges.
- 4.5 Appendix 3 shows an overview of the main themes that were raised in the consultation and where appropriate a response have been provided to comments that have been made.

5 Summary

- 5.1 There is a clear desire for the Council to continue to deliver the scheme based on the response to the consultation.
- 5.2 The charge currently scheduled is believed to be appropriate and is proposed to remain the same.
- 5.3 It is proposed that officers, in conjunction with the Chair of the Committee seek to engage with the supermarkets in the area that are responsible for the highest volumes of trolleys to ensure that they are aware of the feedback given and that they are pressed to look at other solutions on the ground to reduce the volume of trolleys remove from the store.
- 5.4 It is proposed that the scheme is reviewed again in 5 years' time, during 2028, and that an annual update is provided to Chairs Brief from 2024 onwards

END

Appendix 1 – Charging Schedule

Appendix 2 – Consultation Results

Appendix 3 - Consultation Comments

Appendix 1

West Lindsey District Council Schedule 4 EPA 1990 scheme

Scope

Trolleys found abandoned in Gainsborough will be seized by West Lindsey District Council ('the council') and removed to the council depot in Gainsborough for storage.

Once a trolley has been seized the council will notify the owner, if identifiable, within 14 days. If the owner claims the trolley, the council will deliver the trolley back to the store once the payment for release has been made.

If the trolley is not claimed or payment not received the council will store the trolley for 6 weeks, after which the trolley will be disposed of. The owner will be charged for the costs of recovery, storage and disposal.

If no owner can be identified the council will store the trolley for 6 weeks, then dispose of it. The scheme will apply to all supermarkets who supply shopping trolleys in Gainsborough.

Charges

Our charges are set out below (stated fee is per trolley):

- | | |
|--|------|
| - Trolley recovered, claimed and paid for, and returned to store | £75 |
| - Trolley recovered, claimed but payment not received, trolley disposed of after 6 weeks | £100 |
| - Trolley recovered, unclaimed by owner, trolley disposed of after 6 weeks | £100 |
| - Trolley recovered, owner cannot be identified and no claim made, disposed of after 6 weeks | £0 |

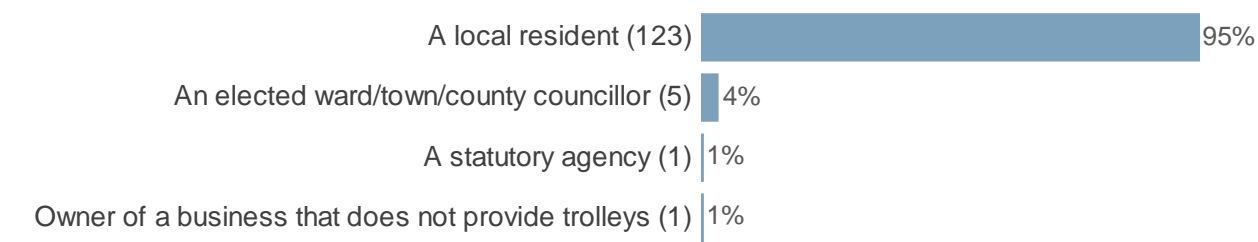
Debtor invoices will be raised in all cases, and where payment is not received, the council will recover via civil debt recovery.

Shopping trolleys all 2023

This report was generated on 24/07/23. Overall 132 respondents completed this questionnaire. The report has been filtered to show the responses for 'All Respondents'. A total of 132 cases fall into this category.

The following charts are restricted to the top 12 codes. Lists are restricted to the most recent 100 rows.

Are you?



Other (Please specify):

- Former resident
- A person tht shops i gainsborough

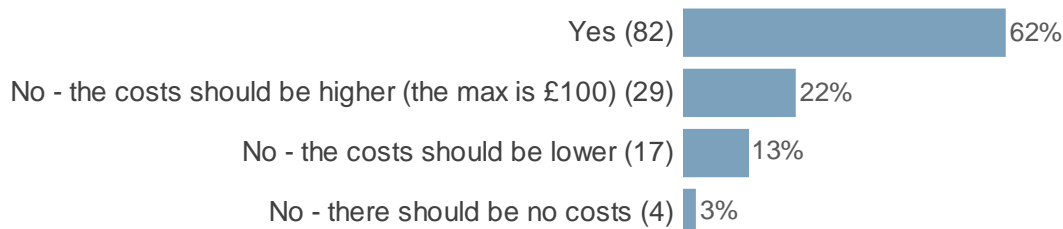
Do you think abandoned shopping trolleys are an issue in Gainsborough?



Do you think WLDC should continue with the schedule 4 scheme to enable it to charge owners a fee for abandoned trolleys it has to collect?



Do you agree with the proposed charges for this scheme?



Are there any other methods you think West Lindsey District Council should consider to tackle this issue?

This seems to be the only tool available, supermarkets really need to take responsibility for this. It should not be a cost for the tax payer to cover.

Unsure

Enforcing the local supermarkets to have "smartstop" type trolleys

Prosecute the trolley dumpers for tipping. It's the same people that are responsible for regular trolley dumping on their route home from the supermarket eg on Foxby Hill from Tesco

Agree with the shops to have a designated collection/returns point and all trolleys to have a number on them and customers asked for name and address so if the trolley is not returned to the designated returns point then the shops can ask the police and council for help in regards to the theft of the trolley and in doing so this just might cut down on council workers having to recover the trolleys.

Ensuring that there is a trolley warden on at all times in supermarkets

Go out to tender locally

Residents who store the trolleys outside of their property should be challenged. They should not be allowed them to be kept for personal use as an eye-sore in a street.

Use a local charitable organisation to create sustainability for that organisation such as Feeding Gainsborough. They work with all the supermarkets and that relationship could work for them both. It's not the supermarkets fault that people take and abandon their trolleys

yes appoint a local contractor to do the job. this would then provide employment for someone local, this would free up the council resources and stop the excessive charges you implement on the shops.

Catch the trolley fly tippers and fine them. The supermarket will pass on any fines they receive to the customers.

No

I think it is a fair one. I know it is hard for the supermarkets to keep an eye on trolleys being taken then abandoned, so to help the WLDC supermarkets should also think what they can do as well.

Better police patrols - abandoned trolleys are a part of the big issue - anti social behaviour

No

-

-

Fixed penalty notice issued to each supermarket for each abandoned trolley, notice to them to recover each trolley.

Who finds them? Do council workers go looking? Are you the council reliant on residents reporting them? This is unclear from the reported plan on website. Some supermarkets use electronic tagging so you can't push the trolley beyond the perimeter. Supermarkets should all have coin-operated trolleys to prevent random snatching. The supermarkets in town all need to be on board with the scheme - they need to shoulder the burden / not the council and tax payers

Are there any other methods you think West Lindsey District Council should consider to tackle this issue?

The companies should be fined, should it be other items found belonging to individuals then they are fined, supermarkets should be made to be totally responsible for their trollies and ensuring that they cannot be removed from the premises. If they fail their duties then they should be fined.

Make the supermarkets take the trollies in at night time so people don't take them and then dump them

CCTV in trolley hotspots

Supermarkets could elevate abandoned shopping trollies if they put restrictors on the trollies which stop them going past a selected border around the supermarket. West Lindsey should suggest this investment to Supermarkets could save money and time in the long run!

I don't think a £100 charge is enough to make the major supermarkets come up with an idea to stop there trolley being taken, but a £1000 charge per trolley would force the company to come up with an idea 📢 to stop there trollies being taken off the premises.

Track who took them and charge them (criminally and financially)

Promotion of personal shopping trollies/bags to those that take shopping home in supermarket trollies. People having to put money in a trolley should also deter it.

Use CCTV to capture individuals throwing trollies into the river

Ask supermarkets to install the trolley boundaries ensuring trollies can't be taken off the premises. Saves you a job and them the cost. If they don't agree to implement charge them £100 per trolley.

Supermarkets could go back to a deposit on the trollies

Why is it a council problem? Abandoned trollies should be treated like any other scrap metal dumped in the street. It is the onus of the loser to report the loss or theft of an item to the police - it is up to them to place identifying markings on the trollies so that they can be reclaimed - if neither of these actions take place they should be scrapped after 28 days.

Fine the people that dump the trollies. With all the cameras that have gone up lately, surely the culprits can be caught.

perhaps using another organisation. The company used is very difficult to deal with when making representations to them. Very unhelpful.

Maybe food outlets should be charged for their debris!

It's mainly Tesco's trollies I see. Maybe they should introduce the £1 charge like the others do

Maybe go back to having to put pound in trollies

I wish I could cos charging supermarkets only increases our weekly shopping bill as does shop lifting.

Ideally the person who dumps them should be fined but that would be difficult

Supermarkets make huge profits, none of which are passed on fairly to food producers or customers, so charge them the absolute maximum that you can for returning their trollies; you rarely see the ones that are coin operated abandoned, it's the free to use ones - these supermarkets are doing nothing themselves to reduce removal of trollies. (The wheel locking systems don't work, you only have to steer a few inches off course to bypass them!) I live on Washington Street and there are always loads around there and all along Sandsfield Lane area up as far as Tesco.

If there are certain areas of the town which abandoned trollies are more of a problem could a scheme be set up that involves people/children to collect them for a fee who live in that community.

Wardens at exit to supermarkets to prevent removal

Engage with supermarkets to put better practices in place to stop trollies leaving their sites in the first place.

If possible fine the ones who remove them by looking on cctv,

Why would you do anything different its clearly working because I don't think there is an issue with shopping trollies in Gainsborough.

Are there any other methods you think West Lindsey District Council should consider to tackle this issue?

Checking CCTV and if possible fining customers who abandon their trolleys rather than the supermarkets

Task the supermarkets with the job of collecting them.

You could consider a discount for stores that have coin/token devices installed to encourage trolley returns

The retailers who have shopping trolleys ultimately responsible for them, leaving their premises and should prevent them from leaving by means of the wheels lock off when they leave their property, so the trolley cannot be moved leave at the property

Supermarkets should be charged at least 20% more if they cannot be bothered to recover themselves.

Would it be legal to impose a fine for the worst supermarket offenders? As I understand some supermarkets do not want to pay £100 per trolley. Maybe if it was £50

Repurpose them in the community.

The onus should be on the supermarket to collect their trollies from your storage within a week. If left longer then an additional storage cost added or trolley. There are repeat 'offenders' that take the trollies out of the supermarkets who could be fined for doing so. I don't know how this would be 'policed'. Supermarkets should use trollies where the wheels lock when taken outside their perimeter.

Do you have any other comments you would like to add?

None

There are cost effective ways of stopping shopping trolleys going off site. If supermarkets won't implement these then I think you should charge a hell of a lot more than £100. It's not clear if it's per trolley or for trollies. But should be more.

Ultimately, the supermarkets are paying for the problem that our local residents are causing. It isn't wholly fair for them to have to pay when residents who should know better are the ones causing the problem by taking trolleys away from the store - hence my suggestions for enforcement of smartstop trolleys as once the initial outlay has been made the act of removing trolleys from the stores carpark boundary becomes much harder.

I think staff should collect trolleys in the immediate vicinity. I informed staff at Tesco of a trolley just outside the car park and it was still there the day after.

All supermarkets should be responsible for having breaking systems so that they cannot be taken away from the store

To be perfectly honest I have never seen stray trolleys at Tesco or Lidl in Gainsborough where I do most of my shopping so obviously they are doing something that the others [whoever they are] are not doing.

It is not the shops fault its the IDIOTS who take without permission the trolleys and then abandon them. You should use all the new cctv installed around the town to hunt these people down and fine them not the shops

Employ dog wardens to issue on the spot fines to owners who let their dogs crap on the street. If all dog owners were required to register their dogs on a licence system with a dna record taken then there would be no escape for owners of dogs fouling pavements etc This system could be self funding from the licence fee and fines at least for a trial period of say 12 months. The word would soon get around. Where are the "deterrent " signs??? Other UK councils have a workable solution. Why not WLDC? At present there is no deterrent or even a chance of being caught.

No

No

-

-

Do you have any other comments you would like to add?

It would push the highly profitable business to take responsibility back from the council on self locating abandoned trollies and their retrieval.

Improved recently- not seen one in ages. What if supermatket say - no thanks we dont want it back and not pay?

It does not state what the costs per trolley would be or whether the £100 is for a fixed period. How can "the public" truly assess when they have not been informed of the proposed charge and timeframe to which it relates.

Add cctv on the roads so then you can charge the public aswell for dumping them

It has made so much difference not to see so many abandoned trolleys lingering for weeks on end. WLDC should keep up the good work to keep our town tidy👍 Thankyou

Increase the number of bins around Gainsborough so people can put in their rubbish rather than dropping it on the floor

Surely it's not the retailers' fault that people effectively steal trolleys and don't return them. Same theory could be had for branded litter; fine Pepsi, Walkers, KFC etc for anything found! Are the retailers passing the cost on to customers when trolleys are returned through even higher prices? In my area of Gainsborough there isn't an issue with abandoned trolleys. Would be interesting to see where they are being recovered from and what the socio-economic statistics are for those specific areas, I can only assume these will correlate as expected!

Can you get rid of the shopping trolleys littering the entrance to Marshalls Rise?

Surely WLDC can tell from the number of trolleys recovered if there is still a problem, on 21st June i saw a trolley laid on foxby hill. The problem may be reduced but hasn't gone away

Why are the costs that can be charged limited to £100? This is a ridiculous amount to charge company's that make many millions of pounds a year. Only a much more punitive fine on the companies involved will motivate them to put in place measures to prevent trolleys being abandoned around the town.

Waste from kfc mcdonalds and greggs also a plague. Need to hold them responsible. When maccies came to town they employed litter pickers

Cleaning up tenfoots and charging resident s who put rubbish out before bin collection day is a bigger problem than trolleys.

Why charge supermarkets, more police is what this town wants and stop wasting money on Riverside walks and new cinemas.

There seems to be to much dumping. fly tipping & criminal activity in this area. Such a shame

I'd like to thank our amazing binmen for their hard work - some of what they are expected to clear up (especially in the Ten Foots) is absolutely appalling - they earn every penny. As well as trolleys, WLDC really needs to up its game re: dog mess - some people bag their dog's poo and then drop it - yes, these people are idiots but the bins are too far apart and not emptied often enough; the stink from some around here is grim, especially in this hot weather.

Plenty of trolleys on Pingle hill thrown over railings , just before the tunnel

I guess that people need to use the trolleys to take their shopping home because they can't carry it. Can you and/or supermarkets provide those in need help with this, maybe a free delivery every month or loan of trolleys that are designed for taking shopping home

i think its the customers that should be fined, not the shops

No

I hate visiting Morrisons and no small trolleys they are usually in a nearby estate.

I can't imagine why there is a need to consult on this, sounds like you've been doing a great job so far, keep up the good work!

No I am happy with my comment

.

Do you have any other comments you would like to add?

It is a shame that local residents feel it's ok to leave it stranded. That said, I understand that some will use them to get their goods home if they haven't got a vehicle.

Appendix 3 – Consultation Comments

Are there any other methods you think West Lindsey Distri...	Council Response
Supportive	
This seems to be the only tool available, supermarkets really need to take responsibility for this. It should not be a cost for the tax payer to cover.	The Council welcomes the supportive comments given in relation to the scheme and is pleased that the positive work is recognised in the community.
I think it is a fair one. I know it is hard for the supermarkets to keep an eye on trollies being taken then abandoned, so to help the WLDC supermarkets should also think what they can do as well.	
The companies should be fined, should it be other items found belonging to individuals then they are fined, supermarkets should be made to be totally responsible for their trollies and ensuring that they cannot be removed from the premises. If they fail their duties then they should be fined.	
Why would you do anything different its clearly working because I don't think there is an issue with shopping trolleys in Gainsborough.	
Not Supportive	
Yes appoint a local contractor to do the job. this would then provide employment for someone local, this would free up the council resorces and stop the excessive charges you implement on the shops.	The Council accepts that not all comments in response are positive and that there is still a need to tackle the issues relating to abandoned shopping trolleys.
Enforcing on or Prosecuting Supermarkets	
Enforcing the local supermarkets to have "smartstop" type trollies	The Council has not methods available for forcing the supermarkets to do anything in regards to shopping trolleys. We will continue to engage with them as required, but do not have any formal powers, other than the Schedule 4 to address this issue. The Council is in agreement that supermarkets should seek to do more, however this is their decision.
Ensuring that there is a trolley warden on at all times in supermarkets	
Prosecute the trolley dumpers for tipping. It's the samel people that are responsible for regular trolley dumping on their route home from the supermarket eg on Foxby Hill from Tesco	
Better police patrols - abandoned trollies are a part of the big issue - anti social behaviour	
Fixed penalty notice issued to each supermarket for each abandoned trolley, notice to them to recover each trolley.	
Fees	
I don't think a £100 charge is enough to make the major supermarkets come up with an idea to stop there trolley being taken, but a £1000 charge per trolley would force the company to	It is not a fine that is issued, but a fee for recovery. The Council believes that its fee

come up with an idea 💡 to stop there trolleys being taken off the premises.	schedule from between £75 and £100 per trolley is appropriate and recovers the necessary costs incurred.
Would it be legal to impose a fine for the worst supermarket offenders? As I understand some supermarkets do not want to pay £100 per trolley. Maybe if it was £50	
Supermarkets	
Supermarkets could elevate abandoned shopping trolleys if they put restrictors on the trolleys which stop them going past a selected border around the supermarket. West Lindsey should suggest this investment to Supermarkets could save money and time in the long run!	The Council will seek to feedback these suggestions to supermarkets as part of the process that has been undertaken.
Promotion of personal shopping trolleys/bags to those that take shopping home in supermarket trolleys. People having to put money in a trolley should also deter it.	
Ask supermarkets to install the trolley boundaries ensuring trolleys can't be taken off the premises. Saves you a job and them the cost. If they don't agree to implement charge them £100 per trolley.	
Supermarkets could go back to a deposit on the trolleys	
It's mainly Tesco's trolleys I see. Maybe they should introduce the £1 charge like the others do	
Maybe go back to having to put pound in trolleys	
I wish I could cos charging supermarkets only increases our weekly shopping bill as does shop lifting.	
Supermarkets make huge profits, none of which are passed on fairly to food producers or customers, so charge them the absolute maximum that you can for returning their trolleys; you rarely see the ones that are coin operated abandoned, it's the free to use ones - these supermarkets are doing nothing themselves to reduce removal of trolleys. (The wheel locking systems don't work, you only have to steer a few inches off course to bypass them!) I live on Washington Street and there are always loads around there and all along Sandsfield Lane area up as far as Tesco.	
Wardens at exit to supermarkets to prevent removal	
Engage with supermarkets to put better practices in place to stop trolleys leaving their sites in the first place.	
Task the supermarkets with the job of collecting them.	
You could consider a discount for stores that have coin/token devices installed to encourage trolley returns	
The retailers who have shopping trolleys ultimately responsible for them, leaving their premises and should prevent them from leaving by means of the wheels lock off when they leave their property, so the trolley cannot be moved leave at the property	
Make the supermarkets take the trolleys in at night time so people don't take them and then dump them	
Other	

Agree with the shops to have a designated collection/returns point and all trolleys to have a number on them and customers asked for name and address so if the trolley is not returned to the designated returns point then the shops can ask the police and council for help in regards to the theft of they trolley and in doing so this just might cut down on council workers having to recover the trolleys.	The Council will seek to feedback these suggestions to supermarkets as part of the process that has been undertaken.
Go out to tender locally	
Use a local charitable organisation to create sustainability for that organisation such as Feeding Gainsborough. They work with all the supermarkets and that relationship could work for them both. It's not the supermarkets fault that people take and abandon their trolleys	
Who finds them? Do council workers go looking? Are you the council reliant on residents reporting them? This is unclear from the reported plan on website Some supermarkets use electronic tagging so you cant push the trolley beyond the perimeter Supermarkets should all have coin operated trollies to prevent random snatching The supermarkets in town all need to be on board with the scheme - they need to shoulder the burden / not the council and tax payers	
CCTV in trolley hotspots	
Supermarkets should be charged at least 20% more if they cannot be bothered to recover themselves.	
Repurpose them in the community.	
Why is it a council problem? Abandoned trolleys should be treated like any other scrap metal dumped in the street. It is the onus of the loser to report the loss or theft of an item to the police - it is up to them to place identifying markings on the trolleys so that they can be reclaimed - if neither of these actions take place they should be scrapped after 28 days.	
If there are certain areas of the town which abandoned trolleys are more of a problem could a scheme be set up that involves people/children to collect them for a fee who live in that community.	
Challenge Residents	
Track who took them and charge them (criminally and financially)	The Council will consider whether it is proportionate to look at dealing with individuals who remove trollies wilfully. That in itself is not an offence that the Council can deal with, however if an individual is caught dumping the trolley and there is evidence to support it, this may be something the Council can address. The Council is
Use CCTV to capture individuals throwing trolleys into the river	
If possible fine the ones who remove them by looking on cctv,	
Residents who store the trollies outside of their property should be challenged. They should not be allowed them to be kept for personal use as an eye-sore in a street.	
Fine the people that dump the trolleys. With all the cameras that have gone up lately, surely the culprits can be caught.	
Ideally the person who dumps them should be fined but that would be difficult	
Checking CCTV and if possible fining customers who abandon their trolleys rather than the supermarkets	

	mindful of the resources needed to undertake this sort of activity.
Catch the trolley fly tippers and fine them. The supermarket will pass on any fines they receive to the customers.	

Regulatory Workplan as at 6 September 2023

Purpose:

This report provides an overview of reports due at the Regulatory Committee over the 2023/24 electoral cycle.

Recommendation:

1. That members note the workplan.

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Date	Title	Lead Officer	Purpose of the report
7 DECEMBER 2023			
7 Dec 2023	Food, Health and Safety Work Plan – Mid Year Update	Andy Gray, Housing and Environmental Enforcement Manager	To update the Committee on the work plan noted at the 15 June 2023 meeting
14 MARCH 2024			
	No reports scheduled as of 6 September 2023.		
6 JUNE 2024			
6 June 2024	<i>Food, Health and Safety Work Plan 2024/25</i>	<i>Andy Gray, Housing and Environmental Enforcement Manager</i>	<i>To update the Committee on the work plan for the 2024/25 electoral year</i>
12 SEPTEMBER 2024			
12 Sep 2024	<i>Pavement Licenses – Review of Sub delegation</i>	<i>Andy Gray, Housing and Environmental Enforcement Manager</i>	<i>To Be Confirmed</i>